



# Claritas 360

## Client Requirements

### HARDWARE REQUIREMENTS

HARDWARE	REQUIREMENTS
Hardware	Desktop, laptop, tablet – Minimum of a 7-inch tablet
Processor	Any Intel® or AMD™ (Dual Core) 2.2 GHz or better
RAM/Memory	4 GB (8 GB recommended) for Windows® and Apple® OS X® systems
Disk Space	1 GB available on desktop / laptop systems (internal hard drive only) 1 GB available on tablet (internal storage, or external storage available on providers such as OneDrive™ or Google Drive™)
Monitor	1024 x 768 minimum in landscape mode for desktop / laptop systems Minimum of 7-inch tablet

### SOFTWARE REQUIREMENTS

**Important!** The application supports only the versions that are listed in this document.

SOFTWARE	REQUIREMENTS
Operating System	Windows® 8 Enterprise & Professional Windows 8.1 Enterprise Windows 10 Pro 64-bit Apple® macOS® 10.13 “High Sierra”
Microsoft® Office	Microsoft® Excel® for Windows® versions 2010, 2013, 2016, O365 Microsoft Excel for Mac® versions 2011, 2016, O365
Browser	The two most recent versions of browsers are supported. At the time of release the versions are: Windows: Google Chrome™ 91 or higher Tablet: Google Chrome 91 or higher
Recommended Browser Settings	Pop-up Blocker = OFF Compatibility View = NO Tabbed Browsing = Open Pop-Ups in a New window Tabbed Browsing = Open links from other programs in a new tab in the current window Zoom at 100%
Internet Setting	Internet connectivity High-speed connection recommended (DSL, Cable, Fiber, etc.) 3.0 Mbps down, 256 Kbps up minimum

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## **TECHNICAL SUPPORT**

If you need further assistance, not provided in this document, please contact the Claritas Solution Center between 9:00 a.m. and 8:00 p.m. (Monday through Friday, EST) at 800.866.6511.

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